



Web & multimedia designer

Felicity Rychlick

CONTACT

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 Portfolio:
felicityrychlick.com

EDUCATION

Bachelor degree:

- Graphic Information Technology.
- Arizona State University.
- Focus area: front end web development.
- Minor of Sociology.
- Honors: Summa Cum Laude (4.0 GPA.)

SKILLS

Hard Skills:

- Web development
- Wireframing, prototyping, storyboarding.
- Audience & user research.
- Accessibility considerations.
- 2D graphics, print design.

Soft Skills:

Communication, leadership, critical thinking, problem solving.

Tools:

- Adobe Creative Suite: Illustrator, InDesign Photoshop, Premiere Pro, etc.
- Proficiency in HTML & CSS3.
- Responsive web design.
- Mobile first development.

Graphic Information Technology major with design experience across multiple media disciplines, specializing in web design. Combines visual art and design with technological fluidity. Extensive customer service and leadership experience.

EXPERIENCE

Shift Supervisor:

- Starbucks (Dec 2016-current)
- Directs 30+ team members. Provides excellent customer service.
- Sets example of calm during high volume times, volatility, & unusual events.
- Provides respectful coaching & feedback to staff.
- Leads with an understanding of individual skill-sets & motivations of each team member while building interpersonal relationships.

Shift Manager:

- Burger King (July 2014- Aug 2016)
- Directed 10+ team members.
- Ensured company procedures & goals were met.
- Resolved problems & concerns of staff & customers.
- Assured compliance with health & safety regulations.

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